

Learning of concepts and principles of IT

- Aim
 - Determine the level of mastery of the learning goals for Assignment 2
 - according to the learning model
- Core literature:
 - Chapter 5. Learning IT concepts
- Additional literature
 - Aharoni, D. (2000) Cogito, ergo sum! Cognitive processes of students dealing with data structures
 - Furuta, T. (2000) The Impact of Generating Spontaneous Descriptions on Mental Model Development

1

Understanding in addition to skills

Learning IT never ends

- New functionality
- New installations of software
- New versions of software
- New vendors
- New software types
- New hardware

Understanding ease learning
compared to skills only



**Understanding IT concepts
necessary for IT competence**



Consider the concepts / principles in Assignment 2.
How did you come to understanding them?

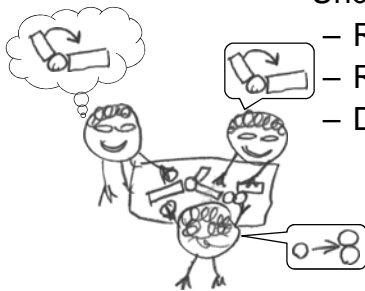
2



Constructivism: Experience precede reflection



- **Experience** through interactions with
 - Other learners
 - Teachers
 - Computers
 - Books and documentation
 - and the rest of our environment
- Understand through **reflection** on experience
 - Relate it to previous experience
 - Relate it to concepts, models, theories...
 - Discuss it with others



3

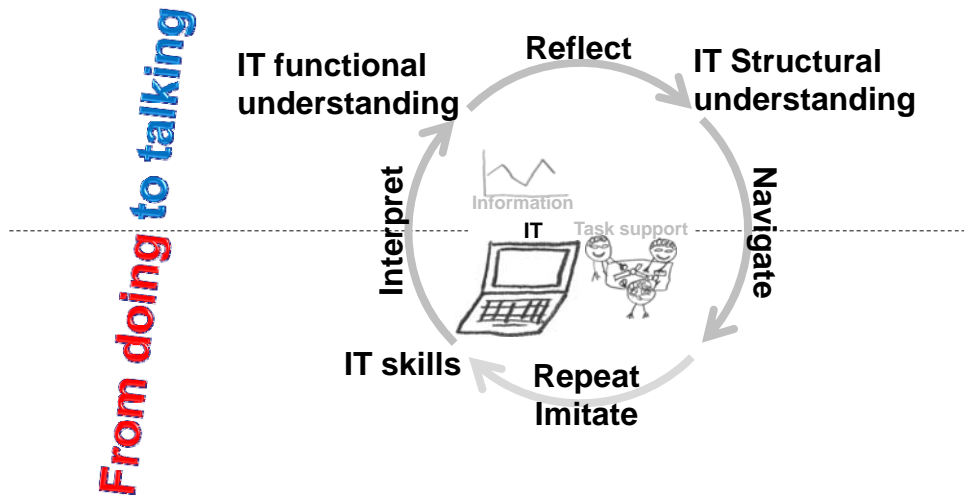
Constructing new understanding

- Learning is based on existing competence
 - We construct our own skills and understanding
 - Understanding and skills are not transferred
 - We don't copy the teacher's competence
- Understand new concepts based on
 - Previously understood concepts
 - From IT
 - From other areas
 - New experience



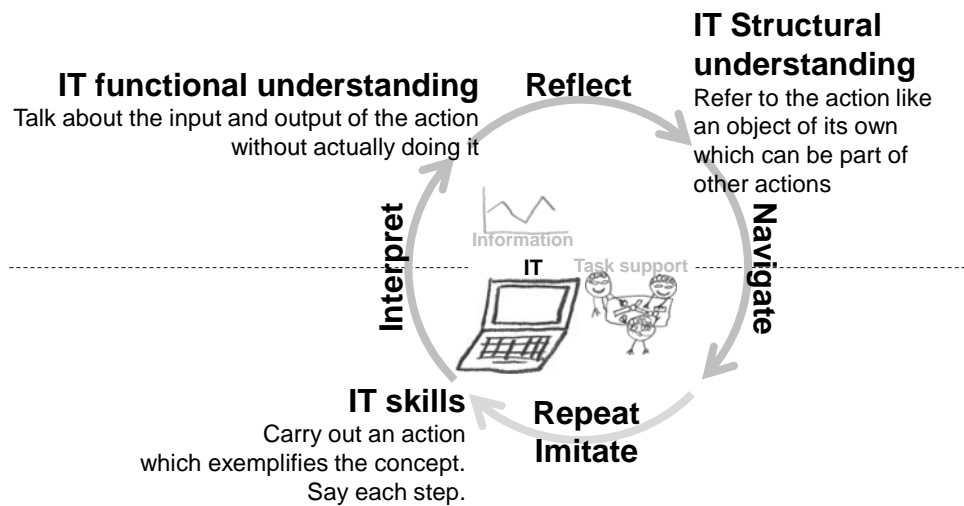
4

Learning IT concepts – levels of mastery



5

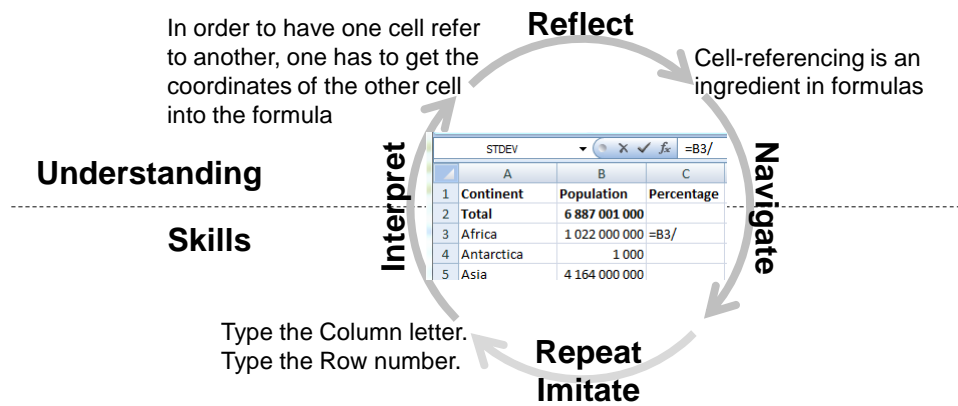
Levels of mastery – descriptions



6



Levels of mastery – example



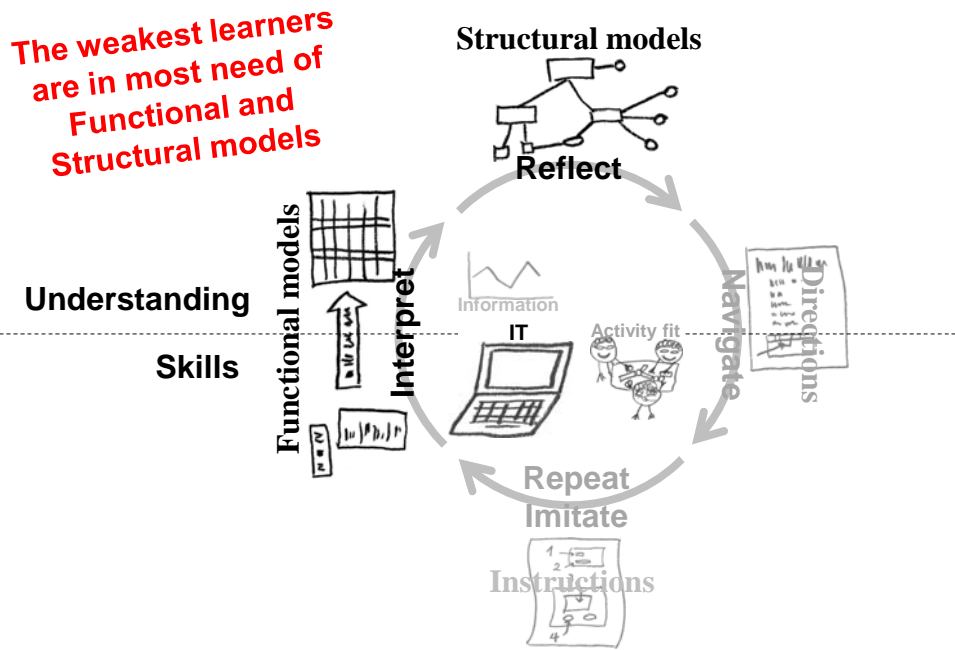
7

Exercise

- When requested to explain graphs in spreadsheets, we get the following responses:
 - Gloria:
 - Graphs are drawings of numbers. They show us the numbers so that they are easier to compare.
 - Jussi:
 - The graphs are linked to the numbers, so when I change a number, the graph will also change.
 - Yma:
 - We make graphs by selecting the numbers to be charted, and then choose the graph type. We can change the format of the graph afterwards.
- At which levels of skills or understanding of IT concepts are Gloria, Jussi and Yma?

8

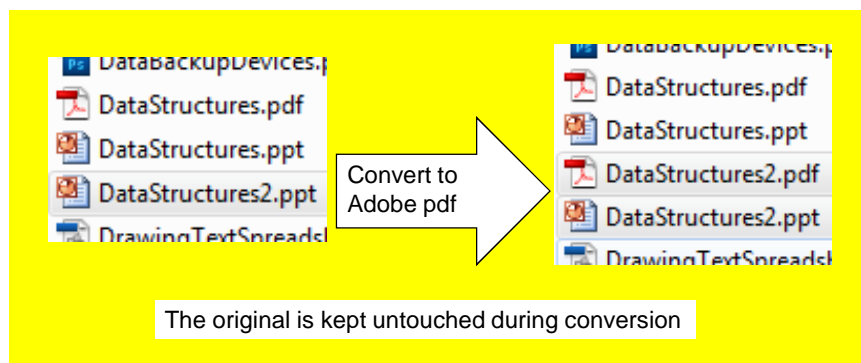




9

Functional model for understanding IT

1. Status before operation
2. Operation
3. Status after operation

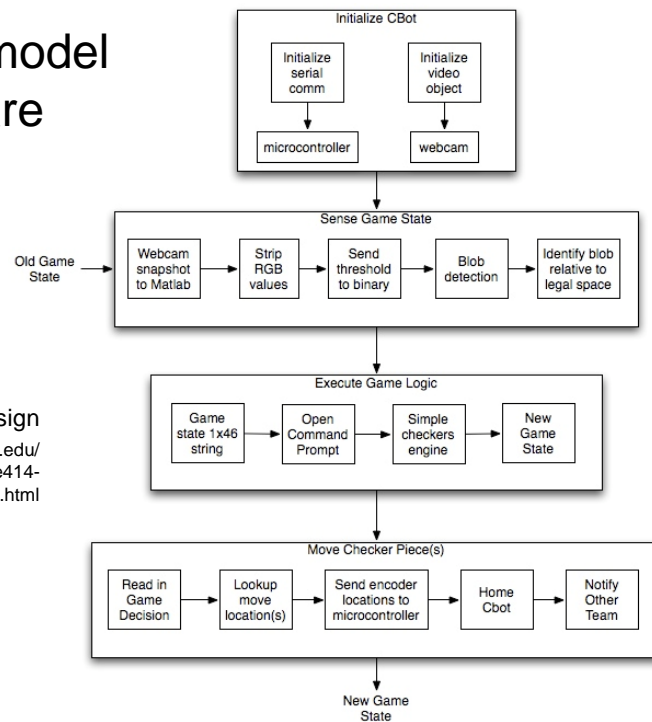


10



Functional model of software

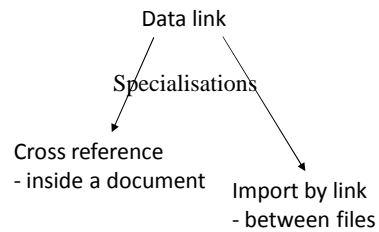
CBot Design
<http://classes.engr.oregonstate.edu/mime/spring2010/me414-001/g2/pages/system.html>



Structural models

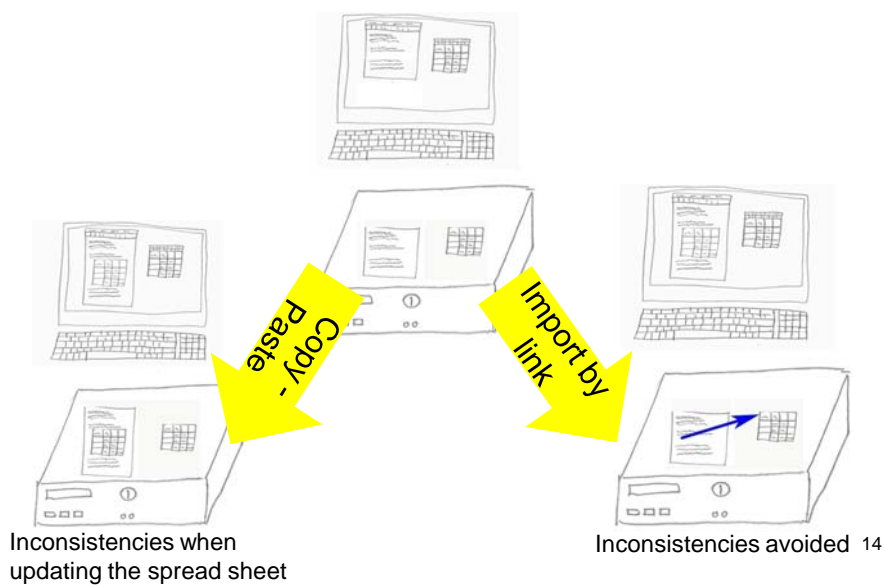
- Designers' Structural model of the system
 - Application specific IT concepts
 - General IT concepts
- Reflection is NOT a sequential process
 - Express Structural models as illustrations with short texts

Structural model of IT – Generalisation-specialisation



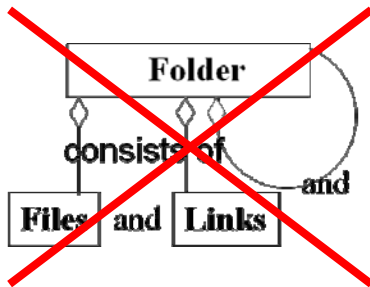
13

Functional and Structural model of IT – Discrimination

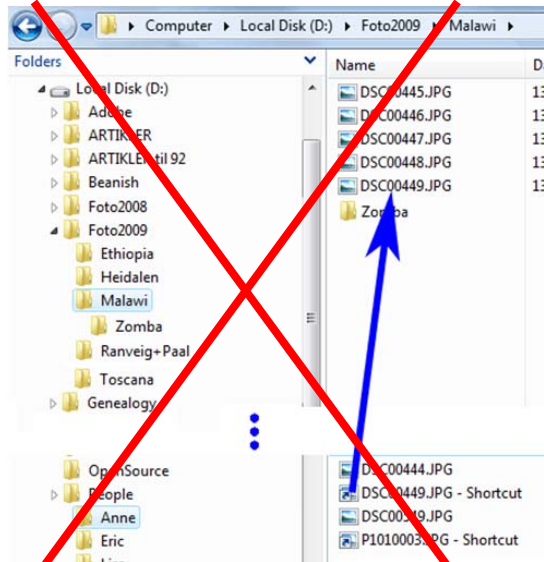


Graphics

- Recognisable
- Simple
 - Only essentials

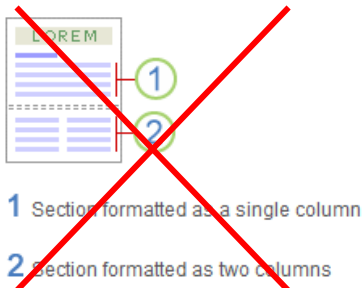


Unknown notation



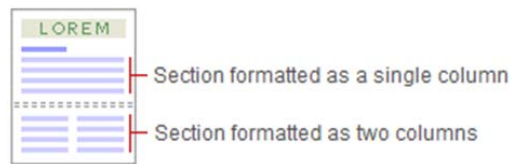
Too many insignificant details ¹⁵

Avoid codes



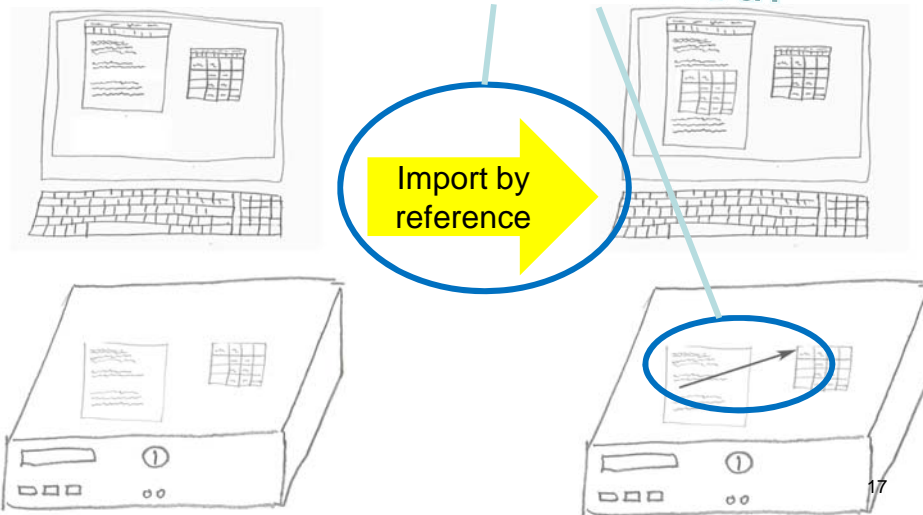
- 1 Section formatted as a single column
- 2 Section formatted as two columns

Place related contents next to each other



Microsoft Help
Word > Page breaks and section breaks
> Insert a section break

Make sure that symbols
denoting different things
vary in shape and colour

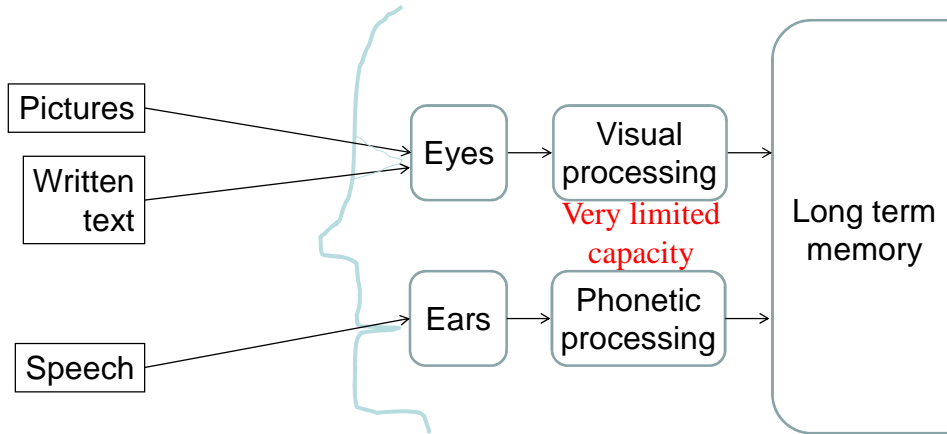


Video

- Make learners feel being in a conversation
 - We and you
 - Learning agent
 - Natural voice
- Describe complex visuals with audio only



Exploiting both the visual and oral channels



- Teaching and videos
→ Minimum of written text

19

Aspect	Explanation	Example – Styles in text processors
Purpose - Why	The usefulness of the concept	Provides uniform layout throughout a document
Functionality – What	The transformation which it causes.	When applying a style to a paragraph, the paragraph becomes formatted as specified in the style. When modifying a style, all paragraphs adhering to the style are changed accordingly.
Contents (data) – What	The constituents	A style is a collection of all formatting instructions for a paragraph.
Internal structure – What	How the constituents are organised.	Formatting instructions are divided into character level, the whole paragraph layout, and special items like bullets.
External relations - What	How its instantiations relate to instantiations of other concepts	All paragraphs belong to a style.
Comparisons with other concepts	Similarities and distinctions to other concepts.	Style and master slides determine layout of portions of a file. Styles apply to paragraphs, while master slides apply to slides.

20

Aspects of a concept



Make a table of the Aspects of the

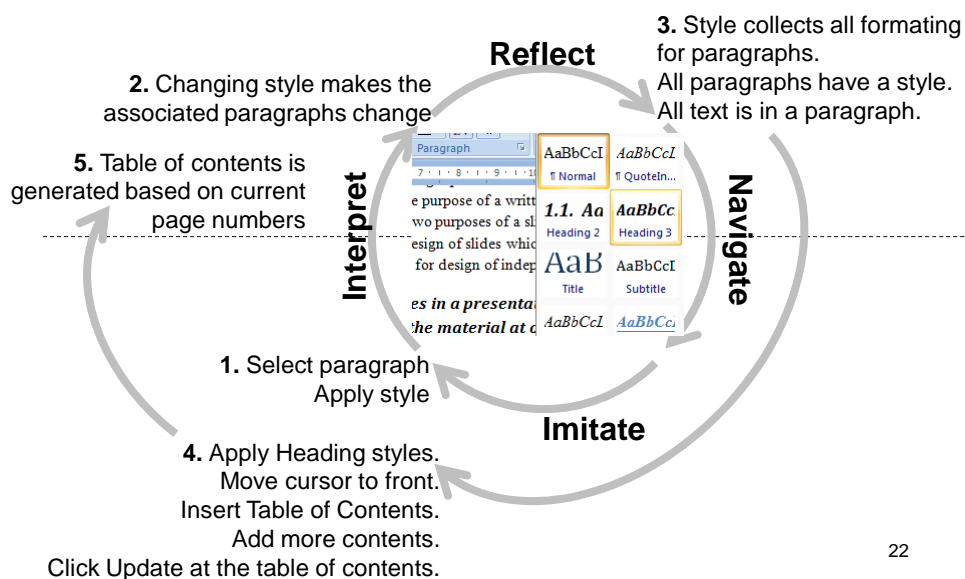
Concept(s) for Assignment 2

Or

1. Pixel
2. Paragraph
3. Phone book
4. Song
5. Tag
6. Web site
7. Folder

21

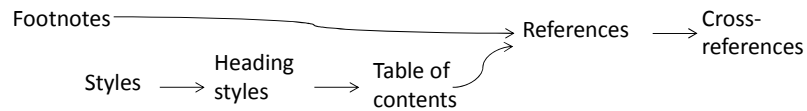
Learning a new concept based on a previous one



22



Sequence of learning concepts



Type of relation	Learning sequence	Example
Builds-on	The concept built on is learnt first	Addition before Multiplication
Generalisation-specialisation Class-Subclass	Two special concepts learnt before the generalised	Cross reference and Hyperlink before Link
Discrimination	Any order	

23

Summary

- Skills for using IT
- Understanding for learning new skills
- Structural understanding for learning new concepts



How can we know whether a person has a structural understanding?

- Slow learners are in more need of functional and structural models
- Variety of learning material help all learners

24

