

cscw outside work: in the home and outdoors

readings:

mandatory:

- Edwards, W.K. and Grinter, R. *At Home with Ubiquitous Computing: Seven Challenges*, 2001
- Bratteteig, T. and Wagner, I. (2013). *Moving healthcare to the home: the work to make home care work*, 2013
- Grinter, R; Aoki, P.M; Hurst, A; Szymanski, M.H; Thornton, J. & Woodruff, A.: *Revisiting the visit: understanding how technology can shape the museum visit*, 2002

additional readings:

- Bowers, J. (1994). *The work to make a network work: studying CSCW in action*. 1994
- Grinter, R.; Edwards, W.K.; Newman, M.W. and Ducheneaut, N. *The Work to Make a Home Network Work*, 2005
- Corbin, J. & Strauss, A.: *Managing Chronic Illness at Home: Three Lines of Work*, 1985
- Aaløkke Ballegaard, S., Bunde-Pedersen, J. and Bardram, J. (2006). *Where to Roberta?: reflecting on the role of technology in assisted living*, 2006
- Schorch, M., Wan, L., Randall, D. & Wulf, V.: *Designing for Those who are Overlooked: Insider Perspectives on Care Practices and Cooperative Work of Elderly Informal Caregivers*, 2016
- Brown, B. & Barkhuus, L.: *Leisure and CSCW: Introduction to Special Edition*, 2007
- Ciolfi, L. & L. Bannon: *Designing hybrid places: merging interaction design, ubiquitous technologies and geographies of the museum space*, 2007
- Hindmarsh, J; Heath, C; vom Lehn, D. & Cleverly, J.: *Creating assemblies: aboard the Ghost Ship*, 2002
- Raval, N. & Dourish, P.: *Standing Out from the Crowd: Emotional Labor, Body Labor, and Temporal Labor in Ridesharing*, 2016

questions:

1. what are the main challenges when designing computer systems for the home environment?
2. what kinds of work goes into making networks work according to Grinter & Edwards (and Bowers)?
3. what kinds of work is involved in home care?
4. Edwards and Grinter argue that domestic technologies “merely *shift the burden of work*”, (page 264). Do you agree with their analysis? How does their argument fit with Schmidt’s description of the “concept of work”?
5. how are technologies enrolled in home care?
6. how do technologies shape the museum visit in Grinter et al?
7. do these collaborations fit Schmidt & Bannon’s definition of cscw?

follow-up questions

8. Corbin & Strauss is the classic study of work in the home. Describe the categories of work they analyse in their study.

9. do you agree with how Bratteteig & Wagner use the framework of Corbin & Strauss to characterize IT as a part of home care work? What about Aaløkke et al.'s paper?
10. Bratteteig & Wagner refer to home as a place of "ingrained practices". What is meant by that?