Peer-review of 'When Users Move Faster Than IT'

Group reviewing: Handlenett

The report:

This report is a case study of a group of employees at a company who are mobile and use technologies in a certain way. The group has named their report "users who move faster than IT", and the way we understood that was when users actively use information systems even though they are not up to par with what the users need. The users are then "faster" than IT because they are still actively working with the information systems, but the technology isn't as fast because it doesn't cover all the users needs.

Positive:

This project is different and unique considering that it is a case study based on an article discussing different theories that describe the situation of users moving faster than IT and vice versa. The midterm report is structured and well written, with several references to articles that are relevant to their research, and use valid research methods to get more data on their study. It is also nice how you have chosen a specific area to focus on, in this case being Eltel Networks, and even within that choosing the Care & Connect team (which made sense, as you described that they are the most mobile ones). We look forward to learning more about your findings with the corporation's experience with mobile technology, and also how the group will suggest solving some of the problems that they uncover.

Constructive criticism:

The one thing we would like to comment on is that what you want to actually achieve with this case study is a little unclear, and what it is you want to do with the data you get. We noticed that you are two people, which could make it difficult to do a lot in the limited time that is given for this course, but we are interested in finding out whether the results of your study is going to apply for different situations and a general workforce or only relevant for the corporation you have chosen.