

## Feedback to LOPOT

It seems like a very interesting project which could possibly bring people closer together. Future applications of something like this may also be applicable for the office-setting. It is also impressive that you have done a lot of research into existing technologies and how this project may be developed from a technical standpoint.

The questions you ask in point 1.1 are all very relevant and useful as a starting point for the first iteration. You have also incorporated the Personas technique which is helpful. However, the Personas you have picked seem rather similar. They are all female and they seem to all be avid users of social networks. You could perhaps add a few more Personas or modify yours so that your Personas would cover every segment of your target group. Also when you user test you should attempt to find users who match your Personas. If you find users who do not match any of your Personas you should perhaps re-evaluate your Personas as they should describe your entire target group.

In your questionnaire you have a few yes/no questions which should be avoided. You learn a lot more from your user and about your user by avoiding questions with simple answers. You want to know what is going on in a user's head, and the more they talk, the more they will reveal their thought-process.

Jacob Nielsen recently wrote an article on why you might only need to user test with five users. You should consider extending your three Personas to five as well as attempt to make them as different from each other as possible.

You have created scenarios which describe intended usage of your product, but your report seem to omit how you plan on using those scenarios in user testing. Do you intend to give users "tasks" from each scenario and observe how they would use your prototype? How long time it takes, what kind of mistakes they make, etc.?

As previously mentioned, this seems like an interesting project and we wish you the best of luck onwards!