Feedback from the Community Scrabble group

We were very impressed with your midterm report. It looks like you put a lot of work and effort into it and it shows. Our criticism here are only minor quirks that you could consider to slightly improve your report.

- Your front page looks very nice, but we miss an index that gives an overview of the rest of the paper.

- When discussing already existing designs we miss some mention of Google Docs, MSN, forums and Google Wave (if it had been successful). We understand that you want to make a dedicated platform for CTS, but the platforms we mention here are more likely to be used for CTS than e-mail for example.

- The problem space could have described the problem, more than the solution. Why do we need such a website? Is there any need for it?

- In the Problem Space chapter you state "As everyone would agree, it is easy to write simple sentences to a given topic (..)". If everyone agrees there is no assumption, but how can you be sure everyone agrees?

- We missed a Conceptual Model chapter which conceptualizes the problem space. See page 51 in the course book. You discuss different functionalities throughout the text, but do not give an abstract general description on the main functionality of the site as you picture it.

- We miss some overall explanation on what design approach your going with, what targets you have for the project and how you plan to get there. The Design Process starts with describing a result/solution (the logo), and not how you planned and approached the project.

- We really liked your personas and we hope to see them used more in the final report. You could also have described the target group more clearly.

- Your report is overall very nice with good introductions, explanations and thorough arguments. it is an interesting read, and sounds like a great concept idea for a website. We hope to see it realized!